Understanding Donor-Advised Funds: And How to Customize Your Solicitation Strategy

Dan Heist Brigham Young University







Agenda

- 1. How DAFs work and Why people use them
- 2. Key Themes from the Latest Research
- 3. Donor Profiles
- 4. Finding, Cultivating, Soliciting, Stewarding



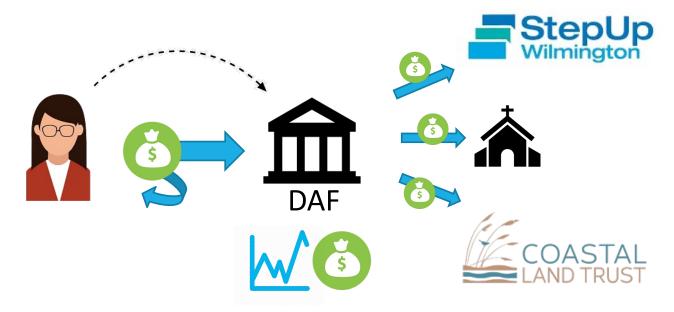
Agenda

- 1. How DAFs work and Why people use them
- 2. Key Themes from the Latest Research
- 3. Donor Profiles
- 4. Finding, Cultivating, Soliciting, Stewarding



How Do DAFs Work?

- 1. Donor makes a tax-deductible contribution to the DAF
- 2. DAF sponsor invests & manages <u>assets</u> for donor
- 3. Donor "advises" the sponsor to make grants to charities





Why use a DAF?

- 1. Immediate tax deduction
- 2. Time for grant-making
- 3. Low cost
- 4. Ease of use
- 5. Receipt of non-cash assets
- 6. Potential anonymity
- 7. Simplifies record keeping
- 8. Involve family





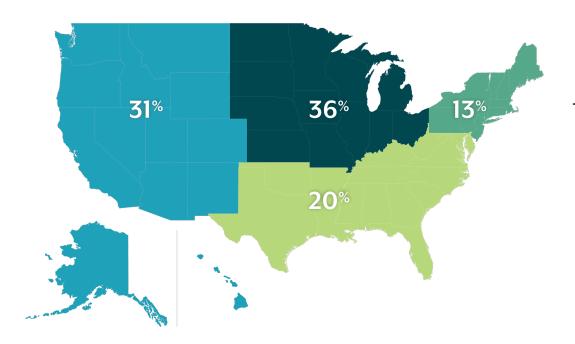
Agenda

- 1. How DAFs work and Why people use them
- 2. Key Themes from the Latest Research
- 3. Donor Profiles
- 4. Finding, Cultivating, Soliciting, Stewarding



Overview of DAFRC Sample

21 DAF Sponsors – Community foundations and religiously-affiliated orgs

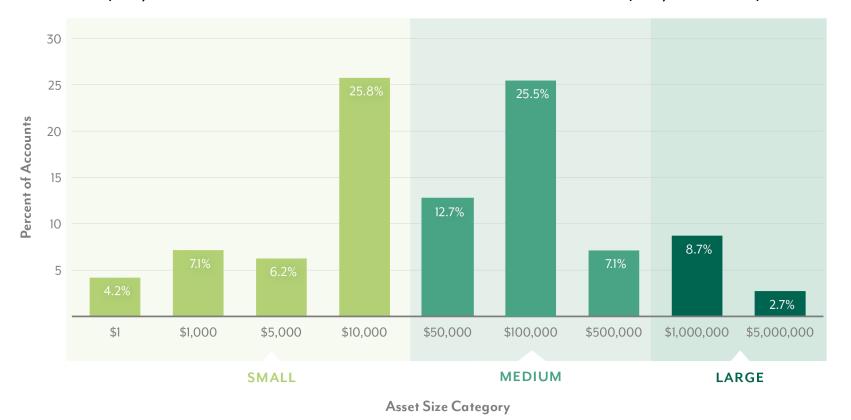


		% of all CF and
	DAFRC	single-issue
	Data	DAFs*
Accounts	12,998	9.2%
Donor Advisors	21,840	N/A
Assets (\$ Millions)	\$10,850	18.2%
Contributions	17,669	N/A
Contributions (\$M)	\$2,229	15.3%
Grants	121,031	N/A
Grants (\$ Millions)	\$2,328	17.3%
Assets (\$ Millions) Contributions Contributions (\$M) Grants	\$10,850 17,669 \$2,229 121,031	18.2% N/A 15.3% N/A

^{*} DAFRC dataset compared with National Philanthropic Trust (2021) statistics.

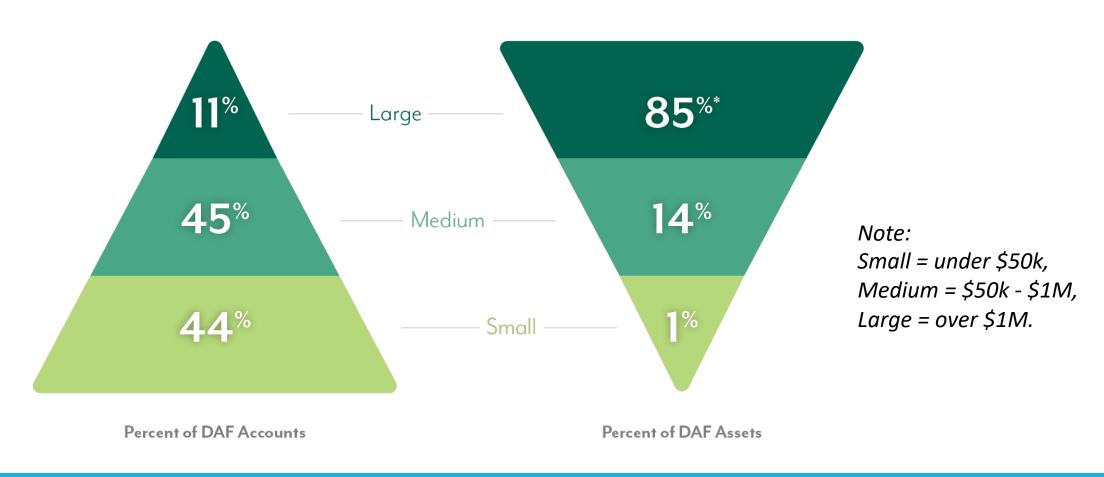
Small and medium DAFs are more typical than large DAFs

While 11% of DAFs had over \$1 million in assets, the typical DAF is equally likely to be a small-sized DAF with assets under \$50,000 or a medium-sized DAF with assets between \$50,000 and \$1 million.





Large accounts represented at least 85% of the assets





DAFs support short-term or flow-through giving strategies

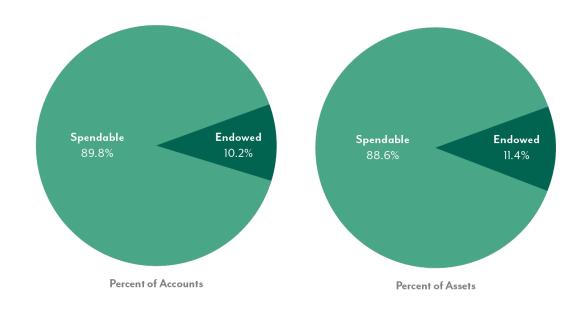
Most donors (57%) make annual or regular contributions into their DAF account.

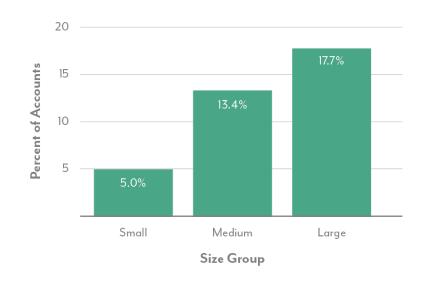
Contributor type	Count	Percent
No Contributions	3,544	32.0%
Opening Only	1,271	11.5%
Additional Contributions	4,218	38.1%
Yearly Contributions	2,038	18.4%
Total	11,071	100%



DAFs also support long-term giving strategies

Approximately 10% of DAFs are formally endowed; among large DAFs (\$1M+), 18% are formally endowed. Other donors utilize an endowment-like strategy without a formal endowment designation.

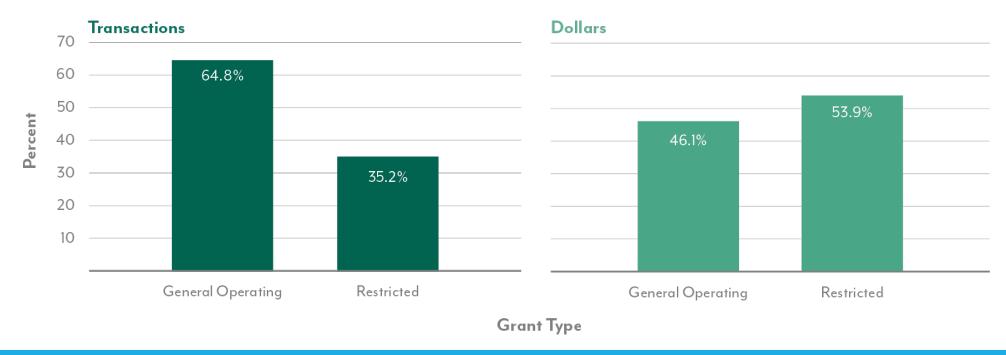






Both restricted and unrestricted grants are possible using DAFs

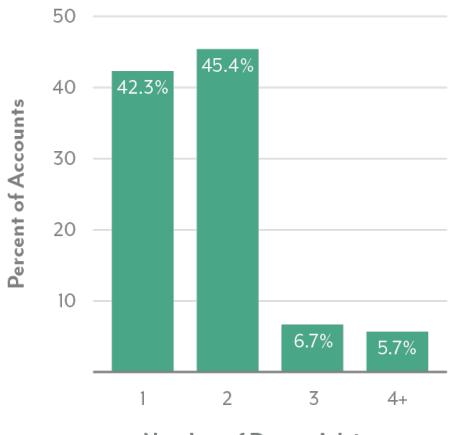
Approximately 65% of the observed grant transactions and 46% of the observed grant dollars were unrestricted.





Both individual and family giving can be facilitated through DAFs.

Approximately 12% of accounts had 3 or more donors, which is an indicator of multi-generational philanthropic involvement.



Number of Donor Advisors



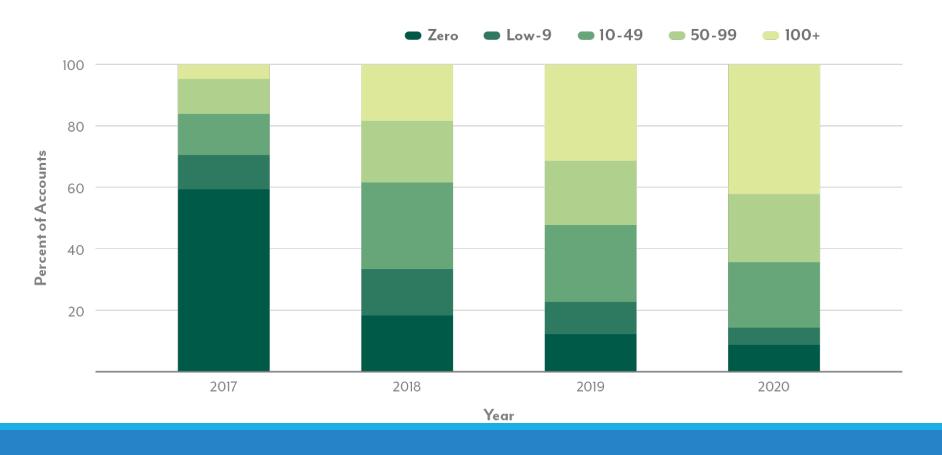
Most DAF accounts (52%) have four-year average payout rates between 5% and 49%

About one-third (35%) had a pay out less than 5%, and 13% of accounts have very high payout rates of 50% or more.



Most new DAFs will spend all or most of the initial contribution within 3 years.

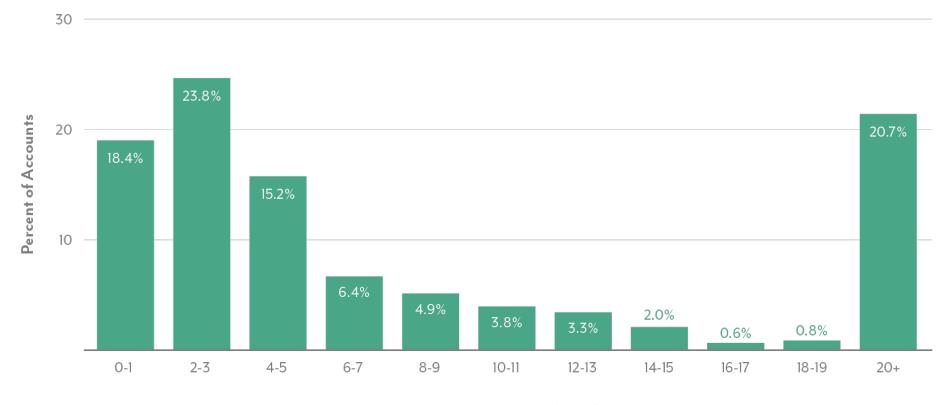
Most new DAFs (59%) do not grant out in their first year. After four years, approximately 42% had granted their entire opening contribution, and another 22% had granted at least half.





79% of DAFs opened in 2017 will grant all of their initial contribution within 15 years

Based on data from their first 4 years of DAF giving.

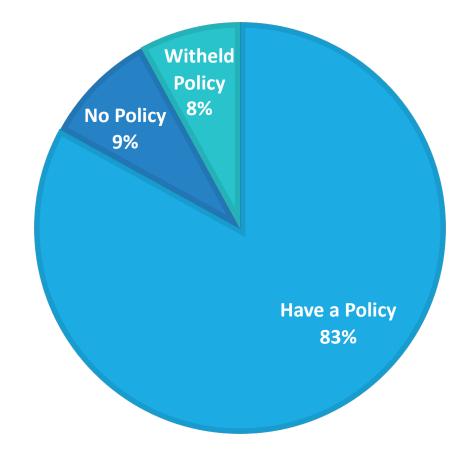


Shelf Life Estimate (Years)



Inactive Fund Policies

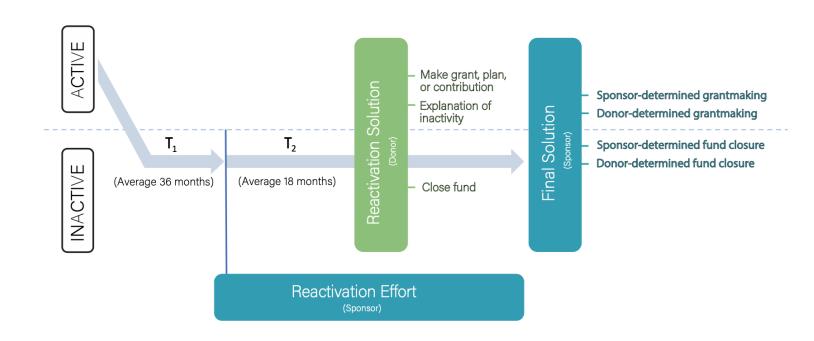
Almost all DAF sponsoring organizations (83–91%) regulate inactive accounts through internal policies.





Inactive Fund Policies

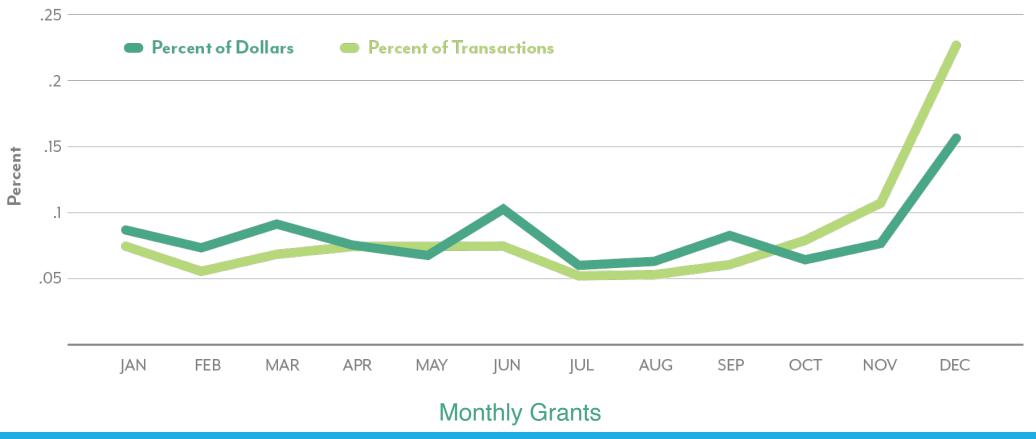
- T₁ On average, DAF sponsoring organizations intervene after 36 months of no grantmaking.
- "reactivate" a DAF, sponsors allow an average of 18 months for donors to respond before closing the account or assuming the grantmaking.





Grants were more evenly distributed throughout the year

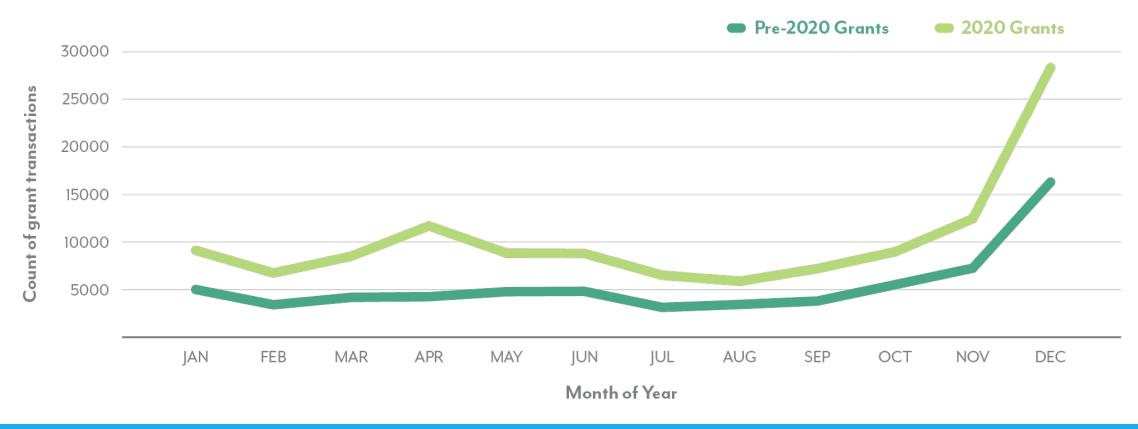
Only about 30% of grant dollars and 41% of grant transactions occurred in the last quarter.





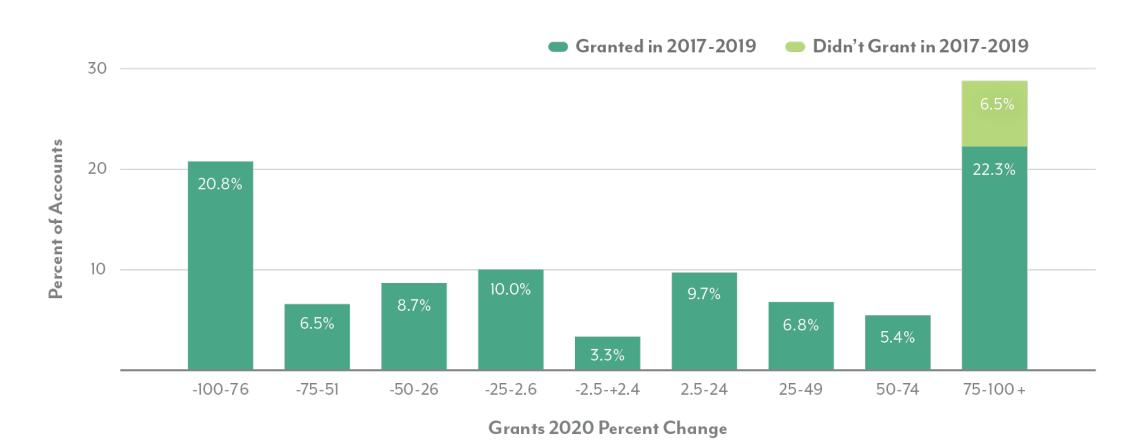
Crisis donations did not crowd out year-end donations

In 2020, DAFs responded to the crisis by both increasing giving in April and also increasing year-end giving.





Crisis elicited grants from inactive accounts





Agenda

- 1. How DAFs work and Why people use them
- 2. Key Themes from the Latest Research
- 3. Donor Profiles
- 4. Finding, Cultivating, Soliciting, Stewarding

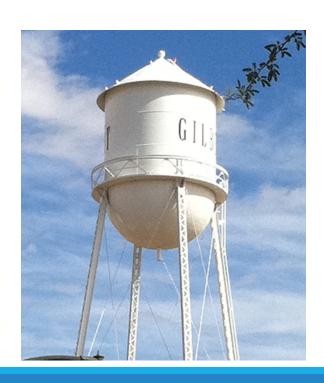


Tubs, Tanks, and Towers

Tubs: 1-2 Years Tanks: 2-10 Years Towers 10+ Years







Kayla – Tub Donor

"We give away \$5 million a year. So we put the \$5 million in, we spend it down, we put the \$5 million in, we spend it down"











David – Tower Donor

"I set myself up a budget of 5% a year, is my budget. So the fund has over 2 million dollars in it right now, so 5% a year is over a hundred thousand dollars. I try to just make that as my annual budget, because I want the fund to stay stable and even grow if possible, which it has been doing."



	Tub (1-2 years)	Tank (2-10 years)	Tower (10+ years)
Contributing Strategies	Annual	Wealth event	Wealth event
Types of Contributions	Appreciated securities	Securities, cash, and other	Securities, cash, and other
Importance of Tax Savings	No trend	Important/Very Important	Important/Very Important
Grantmaking Strategies	Mostly Annual	Annual, Major, Episodic	Annual, Major, Deferred
Family involvement	Sometimes	Often	Always
Investment Interest	Not-interested to somewhat interested	Somewhat to very interested	Somewhat to very interested
Investment Strategy	Short-term	Intermediate and social-impact	Long-term and social-impact

Agenda

- 1. How DAFs work and Why people use them
- 2. Key Themes from the Latest Research
- 3. Donor Profiles
- 4. Finding, Cultivating, Soliciting, Stewarding



How Do I Find DAF Donors?

Gift Entry

Track soft credit

Ask current donors

- In conversation, by survey
- Track in your donor data base

Major gift prospecting

• Same group of people

Work with Community Foundations or Religious Sponsors

- If you align with the mission of the DAF sponsor
- Don't try to work with Nationals



NORTH CAROLINA



DAF Friendly Online Presence

- "To use your donor advised fund to make a gift..."
 - List your EIN and Address
 - Use a DAF giving widget

Ask for DAF gifts

Complete your profile with Candid





Engaging DAF Donors

PROBE ABOUT DAFS



ASK QUESTIONS

"How often do you give from your DAF?"

- What kinds of gifts do you make from your DAF?
- Do you give in other ways (e.g. checkbook, private foundation)

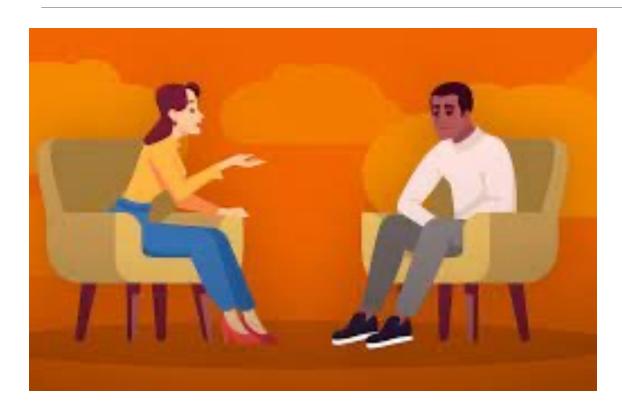
"When do you contribute into your DAF?"

How did you first contribute into your DAF?

Who are the advisors on your DAF?

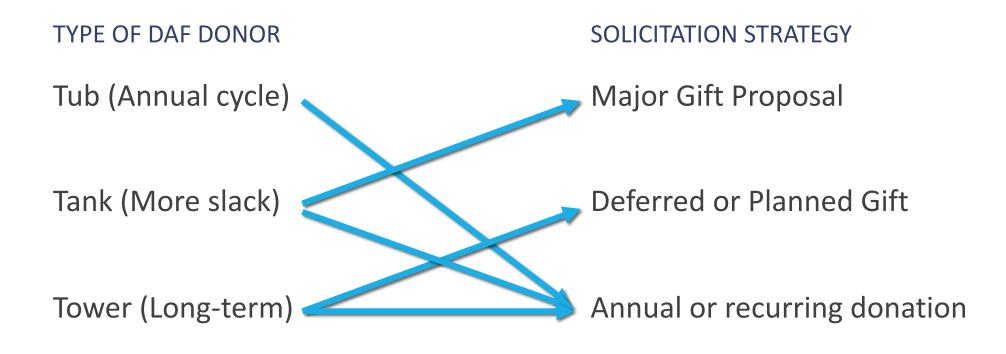
Do you have successor advisors?

Practice Time (5-10 minutes)



What kind of DAF donor are you sitting next to?

Soliciting DAF Donors



What About Restrictions?

DAF grants cannot confer "a more than incidental benefit" to the donor. (26 U.S. Code § 4967(a)(1)).

<\$110 or 2% of gift is "incidental benefit"

Events, tickets, tables

 Can't split the non-deductible and pay the deductible with DAF



What about pledges? "Yes, with qualifications."

- DAF Sponsor makes no reference to the pledge
- No benefit to donor

Source: National Philanthropic Trust https://www.nptrust.org/philanthropic-resources/philanthropist/can-i-use-my-daf-for-that/

Stewarding DAF Donors

Thank the Donor, not the Sponsor

Acknowledge DAF donations as any other gift

- Not a tax-deductible donation
- Record soft-credit

Donor recognition

Plaques, walls, annual report

Keep track of DAF use in database

DAF Donor = Major Gift/Planned Gift Prospect



Thanking DAF Donors





Yvonne

"I gave a \$25,000 donation in January out of the donor advised fund. I had documentation in my [DAF] account that it was transferred to [Charity], and that it was received. I never got a thank you note.

I contacted the development office and the person said, 'Oh. Well, our IRS consultants said we're not supposed to send out IRS letters. You know, thank you for this amount...' And I said, 'Yes. But that's beside the point. You're still supposed to acknowledge the donor, the amount into the fund. So I know... First of all, you have to thank me. And second of all, so I know it's been received and credited to the right account.'

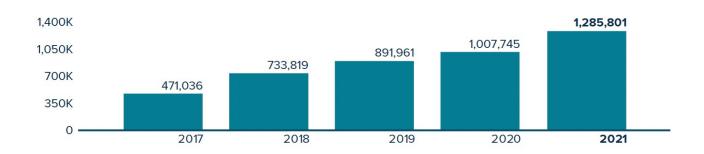
Growth in Donor Advised Funds in 2021

- Assets increase by 39.5%
- Number of Accounts increase by 28 %

Growth in DAF Assets



Growth in DAF Accounts



Source: National Philanthropic Trust, 2022 Donor-Advised Fund Report





Questions?

Discussion.



Future Research on DAFs

National Study on DAFs

Includes More DAFs: National Sponsors, 80-100 Orgs, 100,000+ Accounts

Management survey: Operational resources, processes, and policy details

Donor survey: Relationship between giving strategy and observed patterns

DAF Fundraising Study

Interviewing professional fundraisers about how to work with DAF donors.

Interested? Please email me: dan_heist@byu.edu



Contact Information

Dan Heist

Brigham Young University

Dan Heist@byu.edu



www.dafresearchcollaborative.org